

Caring
Innovative
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Neil

LYNERS

and Associates (RF) (Pty) Ltd



Consulting Engineers & Project Managers

Our reference : QS 5.1

Your reference :

ISO 9001 : 2015

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ISO 9001: 2015 QUALITY POLICY STATEMENT

The Lyners Quality Management System (QMS) aims to direct the company and its employees in continuously improving our quality Consulting Engineering and Project Management Services that meet industry standards and the needs and requirements of our clients.

Our QMS covers the following: planning, human resources, financial and administrative procedures, company infrastructure, operational procedures and documentation.


We determine and review our quality objectives annually and monitor them twice annually. Our quality policy is communicated to all staff and published on our website for interested parties.

We are committed to instilling in our staff a culture of quality that will enable us to deliver a level of service that exceeds the expectations of our clients, their beneficiaries and users and thereby building sustainable relationships.

Employees, suppliers, sub-consultants and subcontractors are aware of the expected quality standards.

The principles of Quality Management (in accordance with the requirements of ISO 9001: 2015) are included in the training and development programmes to ensure that this policy is understood, implemented and maintained by all.

In this context we therefore monitor our set objectives twice annually and set new challenges for ourselves in our quest to deliver service excellence, instill confidence in our offering and improve our quality management system.



Neil Lyners Pr Eng Pr CPM FSAICE
for LYNERS

13/07/2018

Date